



April 2, 2024

Denka Company Limited

Temporary suspension lifted on ISO9001 certification of Denka equity-method affiliate

As announced on May 29, 2023, the ISO 9001:2015* certification of the Kimitsu Plant of Denka equity-method affiliate Toyo Styrene Co., Ltd. was suspended temporarily beginning on October 11, 2023, in response to improprieties related to certification by Underwriters Laboratories Limited Liability Company (UL).

Toyo Styrene Co., Ltd. has notified us that the temporary suspension was lifted on March 29, 2024, following an irregular inspection by Japan Chemical Quality Assurance Ltd. (JCQA), which is the accredited certification body for Toyo Styrene.

We offer our heartfelt apologies for the serious concern and inconvenience that this incident has caused to customers and other stakeholders. All Denka Group officers and employees are committed to making every effort to prevent any reoccurrence and to regain stakeholders' trust through further efforts to strengthen compliance under the leadership and responsibility of the management team, based on a return to the Group's core value of sincerity.

* International standard that defines the requirements for a quality management system (QMS)

< Overview of lifting of temporary suspension of ISO 9001:2015 certification >

“Manufacture of styrene resins and development and manufacture of general colorants and compounds” at Toyo Styrene's Kimitsu Plant

*Please visit Toyo Styrene's website for details. <http://www.toyo-st.co.jp/> (Japanese)

Reference: Past news releases on this matter (Denka official website)

- December 11, 2023

“Announcement of Survey Report by the External Investigation Committee on Improprieties Related to Third-Party Certification of Resin Products of Denka and an Equity-Method Affiliate, etc., and Denka Group’s Responses”

https://www.denka.co.jp/storage/news/pdf/1185/20231211_denka_report_measures.pdf (Japanese)

- October 11, 2023

“Temporary Suspension of ISO 9001 Certification at an Equity-Method Affiliate of Denka”

https://www.denka.co.jp/storage/news/pdf/1165/20231011_denka_styrene_iso.pdf (Japanese)

- May 29, 2023

“Improprieties Related to Third-Party Certification of Resin Products of Denka and an Equity-Method Affiliate, etc., and Establishment of an External Investigation Committee Consisting of Outside Experts”

https://www.denka.co.jp/storage/news/pdf/1137/20230529_denka_styrene_ul.pdf (Japanese)

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